

WTF GROUP

CODE OF CONDUCT

Release 2
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WTF GROUP - CODE OF CONDUCT

A. CORE VALUES

The WTF Group is committed to the following core values:

- provide the best experience for our customers;
- act with honesty, integrity and fairness;
- act in accordance with the law; and
- use the WTF Group's resources and property appropriately.

B. BEST EXPERIENCE FOR OUR CUSTOMERS

- We aim to exceed our customers' expectations.
- We strive to provide a prompt, courteous and efficient service to our customers, and to respond to our customers' needs.

C. ACT WITH HONESTY, INTEGRITY AND FAIRNESS

- We always act ethically in our dealings with our customers and others.
- In all our dealings, we follow an approach that is honest, fair and maintains our integrity.
- We act in a manner to promote a workplace free from discrimination.
- We do not act in a manner likely to bring discredit on the WTF Group.

D. ACT IN ACCORDANCE WITH THE LAW

- We abide by all the laws that apply to our business.
- We will immediately report any actual or potential breach of the law or this Code so that appropriate action can be taken.

E. USE PROPERTY AND RESOURCES APPROPRIATELY

- We maintain a safe working environment, and in carrying out our duties we do so in a manner to ensure the safety of others and ourselves.
- We maintain the WTF Group's and our customers' confidentiality, unless required to disclose this information by law.
- We use the WTF Group's property and resources only for purposes directly relating to its business.
- We will not use the name of any of the WTF Group companies, nor any information obtained in the course of employment, to further any personal transaction or gain.
- We avoid situations where our private interests or associations could conflict, or could appear to conflict, with our duties as employees.
- We will immediately and fully disclose any personal matters that may lead to actual or perceived conflicts of interests.
- We keep proprietary information obtained in the course of our duties confidential.

E. USE PROPERTY AND RESOURCES APPROPRIATELY

- We will immediately report any actual or potential breach of this Code so that appropriate action can be taken.